

LITTLE VENICE COUNTRY PARK AND MARINA  
HAMPSTEAD LANE  
YALDING  
KENT ME18 6HH

## LITTLE VENICE FLOOD PLAN.

Our Winter starts in October when we prepare our gardens and caravans for the winter weather. I send out letters for the gardens to be checked and all outside items such as garden furniture, Plant pots, fencing, and any loose items to be put in the shed or on our balconies.

We then do our Garden check list, marking any that need attention, send out letters of items that need attention, this includes park areas, Riverbanks, and roads on site.

We then start our Community Flood Plan.

Our community flood plan includes,

List of Flood Wardens, including phone numbers, making sure they are prepared for Day and Night calls.

Plans of the park including park maps, and emergency points, they are all from the park, so they know the layout of the park.

We update our Customer List, including checks on phone numbers are up to date.

We list our vulnerable customers, including contact numbers.

We list ALL our up-to-date contact numbers with Kent County Council, Maidstone borough Council, And Kent Fire and Rescue, and check our Flood Warnings from the E.A are all up to date.

When we sell a property, we explain about the flooding and we give one of our flood booklets to give them the information needed, in case of a flood.

We then send out a letter for everyone to be prepared, to go home or to family, friends etc.

Having a bag ready in case of evacuation, which include all clothes, medication, phones, chargers, and pets are ready, also an address to go to which may include a hotel for those who may not be able to go home at that time, I help will with arranging Hotels that are available, phone numbers and booking for those who do not have Mobiles or Internet.

We then get our Park Boats ready and up and running, we now have two Park Boats if needed, to bring people to the Park top Carpark if some water comes over the roads, This depends on how quick we get the E.A information, in the past 2 years we have had the information very quick which is relayed to us through Maidstone Borough Council, They let us know whether to evacuate or if its ok to stay, which has worked out excellent and would like to thank them for all the work they do in helping with this information.

We have some people on the park who have had Caravans on here for 20, 30, 40 years, and know the area very well.

We have had Floatation Systems put on the underneath of all of the Caravans and Lodges, for the last 20 years, which enables them to rise to the height of 12ft, the levels of the ground on Little Venice varies around the Park, some parts are higher than others, so some may go up and some may not, depending on the height of the water, but all are made to go up to the full 12ft if needed, because of this, no damage caused.

I have included a plan and photos of how they look and how they work., having these fitted makes our Caravans and Lodges fully insurable.

We understand all about the flooding in Yalding, and feel luckier than most, as they float.

No one has ever been injured here, and our knowledge goes back a few decades, and we want to keep it that way, so we do all that we can to prevent it happening. I know people that live in the Village and know that they waited a long time to get back into their homes through flood damage, some over a year, so we know we are incredibly lucky to have the system that we have.

We work extremely hard to make sure that everyone is safe and are looked after if flooding does occur and we hope this shows in the Flood Plan that we have on the park.